

---

## **AFTER PURCHASE CARE & MAINTENANCE GUIDELINES**

Vinyl Fence, Deck & Guardrails are a low maintenance exterior building product. It may become dirty just as does a freshly painted house, a new automobile or any other products that are exposed to atmospheric conditions. Because of its low maintenance highly weatherable surface, vinyl is the material of choice in today's outdoor market.

Follow the below care & maintenance guidelines for our Vinyl Fence, Deck & Guardrail products to maintain the look season after season.

---

### **PROFILE STORAGE & HANDLING**

- Store PVC products in a clean, dry area.
- Do not dump PVC products when unloading.
- When carrying PVC products, carry on edge for better support.
- Store Vinyl Fence, Deck & Guardrail products on a flat & level surface.
- Prior to installation store products in a cool, shady area. Avoid storing products in areas of excessive heat (grills, outdoor fire areas/pits, air conditioning units & heat pumps) and out of direct sun exposure.
- Use caution when moving products with a forklift. The forks can easily damage material.
- If using banding, the use of protective corners will help to prevent indents from the bands.
- Do not use a clear or shrink-wrapping material on profiles for storage & transportation. For storage & transportation purposes, use a protective wrap that does not absorb or retain heat. This will help to avoid warping and bowing of profiles. VEKA ships our profiles in a heat reflective wrap which is safe to reuse for packaging & transportation to a job site.
- Take caution when storing products near reflective surfaces like windows and doors with reflective glass. These surfaces can concentrate sunlight & heat causing the product to expand & contract as well as warp, bow and possibly discolor.

---

### **PROFILE CARE**

- Do not paint any Vinyl Fence, Deck or Guardrail Profiles.
- It is recommended to avoid using rubber mats on any vinyl, as this may lead to discoloration of surfaces.



---

## **PROFILE CARE (CONT'D)**

- Placement of dirt or mulch against PVC products could cause permanent bowing of rails and discolor the vinyl.
- Some spay-on bug sprays & sunscreen products may cause discoloration of the vinyl product surface. It is recommended to apply these products indoor, off the deck, away from railing and fence, or in such a manner that over spray of the product will not encounter the vinyl product.
- Static build up can occur with many PVC products, including VEKAdeck. This is a naturally occurring phenomenon under the right environmental conditions. The buildup or generation of static electricity is not a product defect.

---

## **PINNACLE LAMINATE, SIGNATURE SERIES COLORS & BLACK COLOR PROFILE CARE**

- Expansion & contraction of PVC profiles is normal with temperature change. Our darker Pinnacle Laminate, Signature Series Colors & Black Colored profiles will absorb more heat and expand/contract greater than our lighter colored profiles.
- Prolonged exposure to direct sunlight may cause our darker Pinnacle Laminate, Signature Series Colors & Black Colored profiles to become hot to touch. This effect can be minimized with umbrellas, awnings or other shade producing fixtures.
- Scratches on these Pinnacle Laminate, Signature Series Colors & Black Colored profiles can be more evident than on our lighter colored profiles. Please use care when handling VEKA Pinnacle, Signature Series and/or Black Capstock profiles to avoid scratching and marring. Extra care is required when handling these profiles as damage can occur more easily and is more visible on these surfaces.

---

## **PROFILE CLEANING GUIDELINES**

With very little effort, you can keep your Vinyl Fence, Deck & Guardrail clean. In most cases a heavy rain is sufficient to clean these products. The following are based on a study conducted by the Vinyl Windows and Door Institute of the efficiency of cleaning agents and their effects on the appearance of vinyl window frames after two years of outdoor exposure. (Note: Our compound for window & door profiles matches that of our compound for our Fence, Deck & Guardrail products.) If rain does not do the job, follow these simple instructions at least once every three (3) months:

- Wash using a soft cloth or ordinary soft bristle brush.
- General cleaning can be done using soap & water
- When dealing with persistent stains do not use abrasive cloth, pad or cleaner that could scratch the vinyl surface. We recommend using foam cleaning pads such as Mr. Clean® Magic Eraser® or Scotch-Brite™ Easy Eraser. (Excessive rubbing pressure may remove the glossy shine from the vinyl product.)
- It is recommended to test any cleaning product in an inconspicuous area before applying on the full vinyl surface.
- In some cases you may wish to use a mildly abrasive cleaner, such as Soft Scrub®, Ajax®, Bon Ami®, Etc., but the use of any abrasive material could have a negative effect on the surface of Fence, Deck or Guardrail profiles.
- Do not use cleaners containing aggressive organic solvents because they could affect the surface appearance of the vinyl profile. Examples of such cleaners are straight chlorine bleach, liquid grease remover, strong soaps & detergents containing organic solvents, nail polish remover & furniture polish/cleaners.
- Power washing is an acceptable method for cleaning our vinyl products. (Pressure washer should be set to manufacturer's recommended setting for vinyl to avoid damage.)

---

## **PROFILE CLEANING GUIDELINES (CONT'D)**

●For difficult to remove dirt & stains such as topsoil, motor oil, lithium grease, crayon, felt-tip pen, caulking, lipstick, grass, bubble gum, mold & mildew, use the readily available household cleaners listed below. Follow manufacturer's instructions on use of cleaners.

- Bubble Gum: Fantastik®, Murphy's Oil Soap®, Water (70%) & Vinegar (30%) Solution, Windex®
- Crayon: Lestoil®
- DAP: Fantastik®
- Felt-Tip Pen: Fantastik®
- Grass: Fantastik®, Lysol®, Murphy's Oil Soap®, Windex®
- Lipstick: Fantastik®, Lysol®, Murphy's Oil Soap®
- Lithium Grease: Fantastik®, Lestoil®, Murphy's Oil Soap®, Windex®
- Mold & Mildew: Bleach (10%) & Water (90%), Fantastik®, Water (70%) & Vinegar (30%) Solution, Windex®
- Motor Oil: Fantastik®, Lysol®, Murphy's Oil Soap®, Windex®
- Oils: Soft Scrub®
- Paint: Brillo® Pad
- Pencil: Soft Scrub®
- Rust: Fantastik®, Murphy's Oil Soap®, Windex®
- Tar: Soft Scrub®
- Topsoil: Fantastik®, Lestoil®, Murphy's Oil Soap®
- Tree Sap: Murphy's Oil Soap®

---

## **PINNACLE LAMINATE, SIGNATURE SERIES COLORS & BLACK COLOR PROFILE CLEANING GUIDELINES**

- It is recommended to test any cleaning product in an inconspicuous area of our Pinnacle, Signature Series or Black Colored profiles before applying on the full surface.
- For VEKA's Pinnacle Colors it is recommended that profiles are cleaned regularly with a damp, soft cloth. If necessary, a mild non-abrasive detergent/soap solution in lukewarm water can be used.
- The laminate foil used on Pinnacle Profiles is resistant to agents used in regular household items such as gasoline, ammonia water, alcohol-water mixtures with low alcohol content, cleaning agents without scouring particles & water.

---

## **PINNACLE LAMINATE, SIGNATURE SERIES COLORS & BLACK COLOR PROFILE CLEANING GUIDELINES (CONT'D)**

- The laminate foil used on Pinnacle Profiles is not resistant against polishes, organic solvents, mixtures, or preparations containing organic solvents (such as thinners or removers for lacquers, polishing liquids, glues, or others).